

# Travel Insurance and Registration System (TIRS)

# Manage Department Details

Version 1.0

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## **1** Managing Department Details

#### 1.1 Logging in / Accessing the System

Access the system here: https://production.dynamics.ox.ac.uk and log in with your SSO credentials.

The first time you log in, you'll see this screen: Hit the arrow next to fs.uas.ox.ac.uk and select

idp.shibboleth.ox.ac.uk v

then log in with you SSO.

# Sign In

### fs.uas.ox.ac.uk

The site that you are access list.	ing require	s you to sign in. Select your organization from the following	
fs.uas.ox.ac.uk	•		
Continue to Sign In	2		

#### 1.2 Manage details

On occasion, it may be necessary to edit your departmental detail in the system.

Limited information is stored for the department itself, but department contacts are stored with the department. It is possible to add, amend and delete contacts for your department. This is where information for new starters and leavers as well as editing email preferences for contacts is managed.

To navigate to the department information, hover over Microsoft Dynamics CRM and select Travel Insurance.



Then, hover over 'Travel Insurance' and select 'Departments'.

🏄 Microsoft Dynam	nics CRIV	l⊽ <b>n</b>	TRAVEL INS	URAN	CE 🗸 Departm	ients   ~			
Travel Insurance									
	¥	<b>Q</b> DESTINATI	on coun	¥		×	DEPARTMENTS	<u> </u>	Q COUNT

You will then, depending on the type of user you are, either see a list of departments or only the department to which you belong.

Microsoft	Dynamics CRM 🤟 🏦 🕴 TRAVI	EL INSURANCE - Departments	<b>•</b>	🕀 Crea	Enter Search Item	Q	F	Kathy Shaw CRM UAT
+ NEW 📋	DELETE 👻 📾 EMAIL A LINK 👻 🕅	RUN REPORT - 🕅 EXPORT TO EXCEL	IMPORT DATA					
➡ Searc	h Results 👻				food			×
✓ Name ↑		Division	Email Address					τ ο
Food Techr	ology	UAS	foodtech@dummy.ox.ac.uk					

Select the department you wish to edit by either single clicking the name of the department or double clicking anywhere in the highlighted row.

You will then be able to view and edit the department details as below:

Micro	osoft Dynamic	s CRM 🤟 🏦 🕴 TRAVEL INSURANC	E 🗸 Departments   🗸	Food Technology	<b>v</b>	🕀 Create	Enter Search Item	Q	F	Kathy Shaw CRM UAT	0	۵
+ NEW	/ 🗟 DEACTIVATE	🏛 delete 斗 Assign 😲 Share 🤿	email a link 🔹 Run wor	RKFLOW ***							$\uparrow$	↓ i
		ISURANCE) : INFORMATION										
FO	od lech	inology										
<b>-</b> Ger	neral											
Name	e*	Food Technology			Division *	UAS						
Email	l Address	foodtech@dummy.ox.ac.uk										
Email	Specific Content											
Depa	rtmental Contacts										-	- =
Na	ame 🛧	Department	Email Address		Requires Admin E	mail Requires Ma	inager Email					
Cath	iy Gannon	Food Technology	cathy.lname@admin.ox.ac.uk		Yes	Yes						

If a new user has been granted access to TIRS CRM, you will then need to add them as to your department contacts by hitting the '+' symbol. You can also edit department contact by either single clicking the name or double clicking anywhere in the row. After you have added or edited contacts, be sure to save your changes.

Microsoft Dynamic	s CRM 🗸 🏦   TRAVEL INSURANCI	E 🗸 Departments   🗸 Food Te	echnology   🗸			Enter Search Item	р Б	Kathy Shaw CRM UAT	0 🔅 ?
+ NEW 🔓 DEACTIVATE	🗑 DELETE 🖓 ASSIGN 🗘 SHARE 🗠	• EMAIL A LINK 🔹 RUN WORKFLOW							↑ ↓ .≡
DEPARTMENT (TRAVEL I	NSURANCE) : INFORMATION								
Food Tech	nnology 🔉								
▲General									
Name*	Food Technology			Division*	UAS				
Email Address	foodtech@dummy.ox.ac.uk			DIVISION					
Email Specific Content									
Departmental Contacts								(	+ =
Name 🛧	Department	Email Address	Requires Adm	in Email Require	s Manager Email				
Cathy Gannon	Food Technology	cathy.Iname@admin.ox.ac.uk	Yes	Yes					

After you hit the '+', you will be taken to the following screen to add a department contact and set email notification preferences.

🌆 🗸 🏦   New	Departmental .			$\oplus$	Q	Ę	Kathy Shaw CRM UAT
🕞 SAVE 🛛 🛱 SAVE &	CLOSE 🕂 NEV	W 🗐 FORM EDITOR					
		insurance) : inform ental Cor	ntact (Travel Insura	nce	<u>)</u>		Status* Active
Department *	🔒 Food Te	chnology	Receives Admin Email	No			
Last Name			Receives Manager Ema	il No			
First Name		R					
Email Address *		10					

Add the info and hit Save and Close.