**Product / Service:** Laundry & Dry Cleaning Services

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|  | **Negative Impacts / Risks** |  | **Positive Opportunities** |
| **Environmental** | * Use of water (natural resource) * Impact of laundry products (chemicals) on environment * Energy use of laundering equipment (carbon impact) * Vehicle fuel & emissions (carbon impact) – frequent pick-ups & deliveries of laundry * Hazardous waste (chemicals) | * Less frequent laundering (less water usage, less laundry products used, less energy used by equipment) * Consider products that don’t require laundering (e.g. wipe clean table cloths) * Methods for reducing water usage when laundering and managing water temperature (e.g. water efficient machines, correct programme cycles) * Water re-use * Sustainable laundry products (used in the minimum necessary quantities) * Energy efficient equipment (e.g. EnergyStar) * Consolidated pick-ups & deliveries (or shared contracts) reduce vehicle fuel & emissions * Low CO2 pick-up & delivery vehicles |
| **Social** | * Working conditions of laundry (health & safety / long hours / unsocial hours / low pay) * Frequency & timing of pick-ups and deliveries - congestion & noise impacting residents | * Laundry staff - local employment / living wage * Apprenticeship opportunities * Consolidated pick-ups & deliveries (or shared contracts) reduce congestion & noise |
| **Economic** | * High levels of unnecessary laundering | * Educating staff/students/visitors regarding re-use of towels & bedlinen * Local supply base – benefits local economy & job market |

**RELATED PROC HE:** HG